

Your Heating / Cooling System

We have received several questions on the proper usage of the heating and cooling systems. To better serve you we have listed basic information on the system in your apartment.

The heat pump compressor will run continuously during the winter season when the outdoor temperature drops to the point where your apartment's heat loss equals the heat pumps capacity. At this point you will notice warmer air coming from your registers.

The air at your registers will seem cool during the normal heating cycle because it is being delivered at a higher velocity and a more constant flow than a conventional furnace. It is normally at 85 to 90 degrees instead of in sudden bursts of hot air as with conventional heaters. The air feels cool because 85 to 90 degrees is less than your body temperature but sufficient to warm your apartment.

Items should not be stacked on or around your heat pump.

During the winter season never increase your thermostat setting more than 2 degrees at a time. If larger adjustments are made the auxiliary / emergency heat will automatically kick on which decreases the energy saving capability of your heat pump.

It is normal for ice to form on the outdoor coil during the winter months. Your heat pump is designed to go into a defrost cycle to melt the ice. When it is in the defrost cycle it is normal to see steam or fog rising from the outdoor unit.

If you should have further questions regarding your heating / cooling system, please contact the rental office. We will be happy to answer any questions you may have.